

Inclusion and Accessibility: Raffles Milano's Commitment

Personalized Support for Physical Disabilities and Specific Learning Disorders (DSA)

Raffles Milano places inclusion and the valorization of diversity at the center of its attention. We firmly believe that every student must have the same opportunities for educational success, regardless of their personal conditions.

For this reason, we have structured an integrated system of reception and support aimed at students with **Specific Learning Disorders (DSA)**.

Our approach is not merely bureaucratic, but aims to build a tailor-made academic path that breaks down every barrier: in compliance with Law 170/2010, we offer compensatory tools and dispensatory measures (e.g., additional time, use of concept maps, oral examinations) to allow students to best express their potential during exams. We also support students with the drafting of a personalized study plan.

To guarantee the effectiveness of these services, the University has assigned personnel who accompany the student from enrollment until graduation.

The Reference Office is the **SAS – Student and Administration Services** office, supported by the Didactic Director, **Raffaella Porta** : the staff is available for administrative information, submitting medical certifications, and defining the personalized plan.

The Delegated Faculty Members

The didactic and pedagogical aspect is supervised by the department heads, who work in synergy to sensitize the teaching staff and monitor the effectiveness of the measures adopted, coordinated by Prof. **Luigi Ciuffreda** – Academic Director's Delegate for Disability and DSA.

How to Activate the Service

Interested students can contact the SAS office by sending an email to triennali@rafflesmilano.it.

Frequently Asked Questions (FAQ)

1. When should I present my disability or DSA certification?

It is advisable to present the certification upon enrollment or at least 15-20 days before the start of classes. This will allow the SAS office to prepare the necessary compensatory tools or aids in advance.

2. Does my DSA diagnosis need to be updated?

Yes. According to current regulations, for university students, DSA diagnoses must have been issued no more than 3 years ago (if carried out before the age of majority) or in adulthood. We accept certifications issued by the National Health Service (SSN) or by accredited structures/specialists.

3. What kind of compensatory tools can I use during exams

The tools are agreed upon on a case-by-case basis according to the diagnosis and the specificity of the subject. The most common include:

- Additional time;
- Use of a non-scientific calculator;
- Concept maps or formula sheets (subject to prior teacher approval);
- Use of a PC with spell checker or speech synthesis.

4. Do the support services have an additional cost?

No. All inclusion services, specialized tutoring, and administrative support provided by the office are completely free of charge for enrolled students.